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Cash Drawer

IP-5725 – Cash Drawer Support for J6412 Mainboard

This function adds Cash Drawer support for the Idealpos i15 J6412.

New POS Terminals supplied by Idealpos will be configured/supplied with the required executable so that the Cash Drawer will work.

Go to: Back Office > Setup > POS Terminals > Select a POS Terminal > Modify > Other Peripherals > Cash Drawer > Connection/2nd Drawer > J6412.

Pos Terminals	Main Settings	POS Settings	Receipt Printer	Kitchen Printers	Display / Kiosk	Customer Readers	Other Peripherals	EFTPOS Settings	Import / Export	Miscellaneous Settings	×
Cash Drawer					Caller I	Modem					
Connection	J6412	-									
Pulses	125 ASCII Chara	cter 0					pe Custom			•	
							on None			•	
Baud	19200						gs 2400,n,8,1				
2nd Drawer	None	•				Init Stri	ng				
Scale					Talaris N	IMD Cash Disp	enser				
Туре	None	•				Coni	nection None	2		•	
Connection											
	9600,e,7,1				Flexi-NI	T POS-Debit In	iterface				
Factor		0.005 💌				Con	nection None	2		•	
					- Sprint L	iquor Gun Inte	rface				
Barcode Scanner					-	Con	nection None	2		•	
Т	ype Keyboard Wedge	-	[Gilbarco	T24 Transac C	onsole				
						Con	nection None	e		-	
						S	ettings 4800,0	e,7,1			

Digital Receipts

IP-5646 – Support for Digital Receipts

This function introduces the ability to utilise Digital Receipts with Idealpos.

Digital Receipts in Idealpos were previously exclusive to the Slyp Integration.

This change makes the Digital Receipt function available to venues that are utilising Idealpos Online/Idealpos Online Reporting.

The Digital Receipt prompt outlined below will be triggered when each of the following conditions are met:

- Yes/No Option "Prompt to Print Receipt" is enabled.
- Receipt Printing is turned off
- Digital Receipts (Email and/or SMS) enabled in Global Options
- Idealpos Online/Idealpos Online Reporting module is in use (Digital Receipt Format must be configured in Idealpos Online)

When this function is triggered (with both SMS and Email options enabled), the POS Screen will display the following options; one option can be used for each sale performed:

- **Text Receipt to** The receipt will be texted to the entered mobile phone number.
- Email Receipt to The receipt will be emailed to the entered email address.
- **Print** The receipt will be printed to the receipt printer.
- No Thanks! A receipt will not be issued to the customer.

If a customer has been added to the transaction and the customer has a mobile phone number and/or an email address entered against their customer record, their Phone Number and/or Email Address will be automatically populated in the "Text Receipt to" and/or "Email Receipt to" options.

Before configuring this function, ensure that you have the Idealpos Online and/or Idealpos Online Reporting module. If the Idealpos Online Reporting module is not configured, this function will not work.

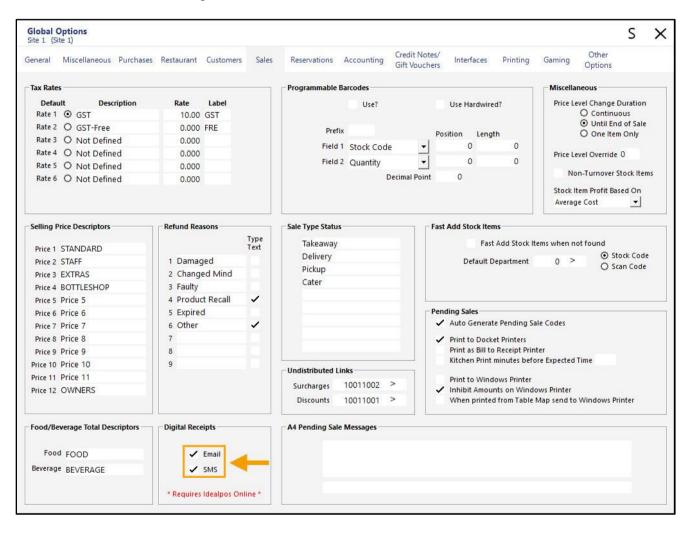
To configure this function, go to:

Back Office > Setup > Global Options > Sales.

Within the Digital Receipts section, toggle the following checkboxes as required:

Email – Enabling this option will trigger the Digital Receipt prompt to display the "Email receipt to" field so that receipts can be sent via email.

SMS – Enabling this option will trigger the Digital Receipt prompt to display the "Text Receipt to" field so that receipts can be sent via SMS/text message.



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Close the Global Options window, then go to: Back Office > Setup > Yes/No Options. Search: "prompt to print"

Enable "Prompt to Print Receipt"

	Yes/No Options Site 1	Search	prompt to print	>		Cle	ar		S	Х
Clerks	RECEIPT / K	ITCHEN	ALL	1 2	901	902				
Confirmation	Prompt to Print Receipt							 		
Customers										
Home Screen										
Miscellaneous										

Close the Yes/No Options window.

A Receipt On/Off button must exist on the POS Screen so that receipts can be turned off to then enable the Digital Receipt prompt to appear.

To create a Receipt On/Off button, go to: Back Office > Setup > POS Screen > POS Screen Setup.

Select a POS Screen Layout > Buttons.

Select the desired POS Screen tab to create the button in, then select a blank POS Screen button and configure as follows:

Note that the Button Caption will not be shown on the button but instead, pressing the button will trigger the caption to toggle between "RECEIPT IS OFF" and "RECEIPT IS ON".

Receipt On/	′Off						
						Receipt On/Off	
			-			Receipt On/Off Received on Account Refund Register Closed Msg Remote Assistance Repeat Item Replay Transaction Reservations	>
- Button Appearance	í	Button (RECEIPT (Restriction Override Rewards Enquiry Reweigh	
RECEIPT		Back Colour	Fo	ont		Safe Drop Sale Reference	
ON/OFF		Text Colour	A -	A	•	Sale Type Scale On/Off	
		Double Width	· VI	sible	☑	Seat Number Send Message	
	Graphic			>	>	Stock Availability Stock Item	
<u>F</u> ormat All		<u>S</u> ave		<u>C</u> an	cel	Stock Item Edit Stock Item Sales Stock Item Search	~

Once configured, close the POS Screen Layout windows.

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A receipt printer will also need to be configured so that if requested by a customer, the Print Receipt option can be pressed to produce a physical copy of the receipt.

Go to: Back Office > Setup > Network Printers.

Drag the receipt printer(s) to the required printer slots for the required POS Terminal(s).

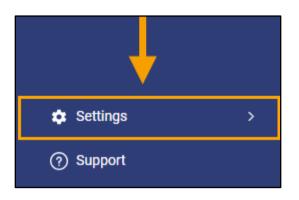
If required, a printer can be added by pressing the 'Add' button on the top-left corner of the window, then configure the printer as required.

After creating the required printer(s), drag the printer entries into the required POS Terminal printer slots below.

	Network Printer	r5	Site 1	•			\odot	s x
<u>M</u> odify	Name	POS Terminal	Printer Type	Connection	Settings	Redirect Printer		
	Printer		Epson TM-T88	Ethernet	192.168.15.15,9100	None		
<u>A</u> dd								
<u>D</u> elete	- A							
<u>T</u> est								
		1						
		A						
	printers by po	s drag and-drop f	rom above					
Clear <u>A</u> ll	POS Description	eceipt Printer	KITCHEN	BAR	COFFEE	IKM Kitch	en Printer 5	Kitchen Prin
	1 POS 1 2 POS 2	Printer	Printer	Printer	Printer			
<u>C</u> lear	901 Handheld 901							
Сору <u>К</u> Р	902 Handheld 902							1
POS 1 v8 Build 14								
v8 Build 14	•							

Before Digital Receipts can be sent to Customers, a Digital Receipt Format must be configured in Idealpos Online. Login to Idealpos Online – <u>https://online.idealpos.com.au</u>.

After logging in, click on the Settings button on the bottom-left corner of the page.



Within the "Subscriptions" tab, select the Subscription that contains the site with the POS Terminal(s) currently being configured.

idealpos	General Dashboard									n
il Q		CONTER MINALS	DATA	USERS		ECOMMERCE	RECEIPT FORMA	AT	ONLINE HOURS	APPLICATIONS
≣) ≔	Subscriptions					Q	Add Subscription +		Customer Details	
=	Name Idealpos User Shop	Card + Add payment deta	nil A	Monthly Cost S210.00/month	Status		Actions cancel update plan		Company Name Idealpos User Shop	
		T Add payment deta	<u> </u>	52 TO.007 Month		20/07/20			Trading Name	
									Idealpos User Shop Contact Name	
٢									Email	
0									Contact Phone	
	© Copyright 2016-2023 Idealpos \$	Solutions Pty Ltd Terms & Co	onditions Privacy Policy	1						

Go to the "Receipt Format" tab, then click on the "Add Receipt Format +" button.

idealpos	General Da	ashboard						Ω
:1	SUBSCRIPTIONS	POSTERMINALS	DATA	USERS	ECOMMERCE	RECEIPT FORMAT	ONLINE HOURS	APPLICATIONS
		Formats	Hadabaaa	5		Search name		Receipt Format +
	Name	Header Text	Header Image	Foote	er Text I	Footer Image	Pos Ids	Actions
\$ ⑦								
	© Copyright 2016-2023 Idea	alpos Solutions Pty Ltd Terms 8	Conditions Privacy Policy					

This is where the Receipt Format can be customised for your Digital Receipt. **Name**: Enter a Name for this Receipt Format.

Header Logo Graphic Upload: Upload a graphic that will be displayed in the Header portion of the Digital Receipt. Header: Format the Header of your Digital Receipt here. This is where the details about the venue can be entered such as the venue name, venue address, venue ABN and any other details that are required in the header portion. Footer: Format the Footer of your Digital Receipt here. This is where you may want to list any additional details such as trading hours, thank you salutations, Terms and Conditions, refund policies and any other details that should appear at the bottom of the receipt in the footer area.

Footer Logo Graphic Upload: Upload a graphic that will be displayed in the Footer portion of the Digital Receipt. It is not compulsory to have a footer graphic, however, you may want to include one if required.

Once the desired Digital Receipt details have been entered, press the 'Add' button at the bottom-right corner of the window.

Add Receipt Format
Name
Idealpos Solutions
Header Logo Graphic Upload
idealpos [®]
Header
Paragraph \vee A1 \vee B $I \cup$ $\frac{1}{2} \vee := \vee \equiv \equiv \equiv$
Idealpos Solutions Pty Ltd
Unit 212 Curtain Avenue West Eagle Farm, QLD 4009 ABN: 12 345 678 101
Footer Paragraph $\sim A_{I}^{\dagger} \vee B I \cup ; = \vee := \vee \equiv \equiv \equiv \equiv$
Thank you for shopping at our store.
Our Trading Hours are listed as follows: Monday to Friday: 9:00AM - 5:00PM
Saturday: CLOSED Sunday: CLOSED
Visit our website: https://www.idealpos.com.au Terms and Conditions: https://www.idealpos.com.au/terms-conditions
Footer Logo Graphic Upload
Add Close

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The newly created Digital Receipt Format will now appear under the list of Receipt Formats. The Digital Receipt Format will need to be assigned to the POS Terminals that will use the format. Press the assign icon next to the Receipt Format as illustrated below to assign POS Terminals.

idealpos	General Da	ishboard						Ω
 Q	SUBSCRIPTIONS	POSTERMINALS	DATA	USERS	ECOMMERCE	RECEIPT FORMAT	ONLINE HOURS	APPLICATIONS
Ē	Receipt F	ormats				Search name	Q Add	I Receipt Format +
≡	Name	Header Text	Header Image	Footer Text			Footer Image	Pos Ids Actions
				Thank you for shopp	oing at our store.			
		Idealpos Solutions Pty Ltd		Our Trading Hours a	re listed as follows:			
	Idealpos Solutions	Unit 212 Curtain Avenue West Eagle Farm, QLD 4009 ABN: 12 345 678 101	idealpos°	Monday to Friday: 9: Saturday: CLOSED Sunday: CLOSED	00AM - 5:00PM		idealpos°	🗹 🚝 👕
٠					ps://www.idealpos.com.au ns: https://www.idealpos.co			/ congri
0						Rows per page: 15	< Previou	us 1 Next »
	© Copyright 2016-2023 Ideal	pos Solutions Pty Ltd Terms & Condit	tions Privacy Policy					

A list of POS Terminals for the selected Subscription will be displayed. Enable the checkbox next to each POS Terminal that will use this receipt format > Press 'OK'.

Select	Pos Ter	minal	
Location			
			Q
	Code	Description	1
		1 POS1	
		2 POS 2	
			U
18 2	8		
		Ok	Close

The POS IDs will now be listed next to the Digital Receipt Format, indicating that those POS Terminals have been successfully linked to the selected Digital Receipt Format.

idealpos	General Da	shboard						Ω
il Q	SUBSCRIPTIONS	POS TERMINALS	DATA	USERS	ECOMMERCE	RECEIPT FORMAT	ONLINE HOURS	APPLICATIONS
5 11 11	Receipt F	ormats				Search name	Q Add I	Receipt Format +
=	Name	Header Text	Header Image	Footer Text			Footer Image	Pos Ids Actions
				Thank you for shopp	ing at our store.			
		Idealpos Solutions Pty Ltd		Our Trading Hours a	re listed as follows:			
	Idealpos Solutions	Unit 212 Curtain Avenue West Eagle Farm, QLD 4009 ABN: 12 345 678 101	idealpos°	Monday to Friday: 9: Saturday: CLOSED Sunday: CLOSED	00AM - 5:00PM		idealpos°	1,2
۵					ps://www.idealpos.com.a ns: https://www.idealpos.c			↑
0						Rows per page: 15	 Previous 	1 Next »
Ċ								
	© Copyright 2016-2023 Ideals	oos Solutions Pty Ltd Terms & Condit	ions Privacy Policy					

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Once the above steps have been completed (Digital Receipts enabled in Global Options, Y/N Option "Prompt to Print Receipt" enabled, the Receipt On/Off POS Screen button created, printers configured and Digital Receipt Format created), the function is ready for use.

Go to: POS Screen.

Navigate to the POS Screen tab which contains the Receipt On/Off button and ensure that it shows as 'RECEIPT IS OFF'.

If the button shows as 'RECEIPT IS ON', press the button to toggle receipts so that they are turned off.



Add items to the sale > ENTER

v8 Build 14 DevRev 3 POS 1 Jeremy STAN	12 Jun 13:47 Adult IDARD #710	ID: 12-Jun-2005								×
CAPPUCCINO			1	3.50						
FLAT WHITE			1	3.50	RECEIPT	CLERK	7	8	9	CL
SHORT BLACK			1	3.00						
					PRICE LEVEL	5% ST DISC	4	5	6	NO
					CUSTOMER	5% ITEM			U	SALE
					BAR TAB	REFUND	1	2	3	х
					PENDING	VOID SALE	-	-		^
3x				\$10.00	TABLE MAP	VOID	0	->	EN.	TER
		jb.			Ö.		DIA	No No	X	2
CAPPUCCINO	FLAT WHITE	LATTE	СНАІ	SHORT BLACK	LONG BLACK	мосна	нот	снос	т	EA
EXTRA HOT	SKINNY	DECAF	1 SUGAR	TAKEAWAY	SMALL	ICED DRINK	WA	TER	KEYB	OARD
EXTRA CHOC	SOY	WEAK	2 SUGAR	MARSH MALLOW	MEDIUM	MILKSHAKE	UL	ICE		DER /IBER
NO СНОС	ALMOND	DOUBLE SHOT	3 SUGAR	EQUAL	LARGE	SMOOTHIE	SOFT	DRINK		ARDS UIRY
DDUING	CAFE	TAP BEER	SPIRITS			CROCERN	RE	TAIL	MAN	AGER
DRINKS	RESTAURANT	BOTTLE BEER & RTD	WINE	COCKTAILS	FRUIT & VEG	GROCERY	SER	/ICES	AD	MIN

From the Tender screen, select a tender.

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v8 Build 14 DevRev 3 12 Jun 13:50 Adult ID: 12-Jun POS 1 Jeremy STANDARD #710	-2005							×
CAPPUCCINO FLAT WHITE	1	3.50 3.50	RECEIPT	CLERK	7	8	9	CL
SHORT BLACK	1	3.00	RECEIPT	CLERK	7	•	9	CL
			PRICE LEVEL	5% ST DISC	4	5	6	NO
			CUSTOMER	5% ITEM	4	2	U	SALE
			BAR TAB	REFUND	1	2	3	x
			PENDING	VOID SALE		-	5	^
			TABLE MAP	VOID	0		F N	TER
3x		\$10.00			U	¢.		
CASH						· ·		100
EFTPOS							NT I	Re-un-
AMEX/DINERS				10.00				50
POINTS					0	ALTITALIA	6	20
LAYBY						AVETERLIA I	R	0
GV REDEEM			Bal	ance 10.00			P.	
CREDIT NOTE						3 Junto	G	5
ACCOUNT								

After selecting a tender, the Digital Receipt prompt is displayed.

Select the desired option.

If the option requires the entry of a Mobile Phone Number or Email Address, enter the required information and press 'Send'. The receipt will be produced using the selected option.

Receip	ot											
				ext Rece	ipt to:]	Send	
			Er	mail Rec	eipt to:							
		Ļ	Pr	rint								
		(N S	o Thank	s!							
								7	8	9	backsp	bace
								4	5	6		
								1	2	3		
CL								0				

Export Data

IP-5689 – Impact Data Export – Include Customer Other Codes (User-Defined)

This function introduces the ability to include Customer Other Codes as part of the Impact Data Export. Customer Other Codes are stored in each Customer record within the Other Codes field.

File > Customers > Customers > Select a Customer > Modify.

The Codes listed in the "Other Codes" field will be included as part of the Customer file that's exported with the Impact Data Export.

Last Name Smith Customer type Address John Address Postcode Address 123 John St Sales / Accounting Account Address 123 John St Account Price Level 0 Credit Limit 1000.00 Suburb JOHNS RIVER Bar Tab Birth Date Account Opelivery Address Postcode 2443 Miscellaneous Company Birth Date 2 Occupation Password Marital Status Marital Status Marital Status Marital Status Marital Status Phone Mobile Comments Comments Comments Marital Status Marital Status	×
Last Name Sinth Given Names John Title Mr Address John St Suburb JOHNS RIVER State NSW Polivery Address Postcode 24d3 Miscellaneous Company Birth Date Birth Date Birth Date Johns Birth Date Octower Market Postcode Address Postcode Contact Details Postcode Phone Marital Status Mobile Comments	
Given Names John Title Given Names John Title Mr Title Address John Title Address 123 John St Address 123 John St Suburb JOHNS RIVER State NSW Postcode 2443 Delivery Address Address Address Delivery Address same as Above Address Suburb State Postcode Company Birth Date Company Birth Date ABN Birth Date ABN Birth Date Company Birth Date ABN Company Birth Date ABN Company Contact Details Phone Mobile Comments Com	uto
Title Mr Address Details Address 123 John St Suburb JOHNS RIVER State NSW Postcode Address - Delivery Address same as Above Address State V Delivery Address same as Above Address Company Birth Date 2 Occupation Next of Kin Contact No Mobile Other Comments	
Address Details Address 123 John St Suburb JOHNS RIVER State NSW Postcode 2443 Delivery Address same as Above Address Company Birth Date 2 Occupation Next of Kin Contact Details Phone Mobile Contact Details Comments Comm	
Address 123 John St Suburb JOHNS RIVER State NSW Postcode 2443 Oelivery Address Address Suburb Contact Details Contact Details Comments	
Address 123 John St Suburb JOHNS RIVER State NSW Postcode 2443 Oelivery Address Address Suburb Contact Details Contact Details Comments	
Address 123 John St Suburb JOHNS RIVER State NSW V Postcode 2443 Delivery Address same as Above Address John St VER Bar Tab Miscellaneous Company Birth Date 2 Occupation Password Marital Status Phone Mobile Other	
Suburb JOHNS RIVER State NSW Polivery Address Address Address Suburb Suburb Suburb State Postcode State Postcode Mairial Status Phone Mobile Other	
State NSW Polivery Address Address Address Suburb State State Postcode Contact Details Phone Mobile Other	
Delivery Address Address Address Suburb State Phone Mobile Other	
Company Birth Date Address Birth Date Address Birth Date Suburb Birth Date State Postcode Phone Marital Status Phone Comments Other Comments	
Address ABN Suburb Birth Date 2 Suburb Occupation State Postcode Contact No Marital Status Phone Value Mobile Comments Other Comments	
Address ABN Suburb Birth Date 2 Suburb Occupation State Postcode Contact No Marital Status Phone Value Mobile Comments Other Comments	
Suburb Occupation Password Suburb Postcode Next of Kin Gender State Postcode Mail of Contact Details Phone Phone Other Comments	
Suburb Next of Kin Gender M State Postcode Marital Status Marital Status Contact Details Phone Discont Phone Comments Comments	
State Postcode Contact No Mobile Other Contact No Mait Output Contact No Mobile Contact No Mobile Contact No Mobile Contact No Mait Output Contact No Mait Output Contact No	•
Contact Details Phone Mobile Other Other	-
Contact Details Discont Phone Comments Mobile Comments	
Phone Comments Comments	
Mobile Comments Other	
Other	
Email Ender	
Email Sales Prompt	
POS2 v8 Build 14	

To enable this function, go to:

Back Office > Setup > POS Terminals > Select a POS Terminal > Modify > Import/Export

Export Folder: Ensure that a path to a valid folder is entered into this field.

Export Sales Format: Impact Data.

Sales From: Select All POS Terminals or the required POS Terminal.

Export Daily at or every minutes: Enter a value into one of these fields for the required interval on when the data is required.

Pos Terminals		Main Settings	POS Settings	Receipt Printer	Kitchen Printers	Display / Kiosk	Custor Reade				Miscellaneous Settings	×
Automatic Export Settings	5					Automatic	Import S	ettings				
Export Folder		les older than	7 da	ys	>	Import	Folder	Delete file		7 days	>	
Export Stock Items Department Range				•		Fi	lename	Import Stock If				
Filter by Attribute Type Export Daily at		Or every	minutes	•				 If importe 	l items exist, up	odate selling price	25	
Filename	Append Append	Date/Time to 1 Site Name to f	ilename	Scale	Items Only	Fi	lename	Import Promot	ons			
	Include E	Venue ID to fi Discontinued I d Automatic E	Items			– Supplier In	voices					
Export Sales Format	Impact Date	2			•			Automatic	ally Import Sup	plier Invoices		
	All POS Ter		minutes		• •			Retrieve Locat	on from Filena	Right of Left of		
								Retrieve Supp	ier from Filena	Right of me Left of		
								U) U)	ally Add/Modif date Descriptio date Departme date Sell Price		ng Import	
								Automatic	ally Process Inv	oices after Import	Complete	
						Import Only	t Items Folder				>	

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A User Defined Option will need to be created on the POS Terminal.

Within the same POS Terminal's configuration, switch to the POS Settings tab and enter the following User Defined Option:

Description: IMPACTDATAOTHERCODES **Setting**: 1

Pos Terminals	Main Settings	POS Settings	Receipt Printer	Kitchen Printers	Display / Kiosk	Customer Readers	Other Peripherals	EFTPOS Settings	Import / Export	Miscellaneous Settings	×
POS Screen Tabs					Price Level N	Mapping					
Default		Enabled					Price Level 1 ST	TANDARD		•	
O DRINKS		×,					Price Level 2 ST			-	
O CAFE O TAP BEER		<i>.</i>					Price Level 3 E>			-	
O SPIRITS		×,					Price Level 4 B(•	
O COCKTAILS O FRUIT & VEG		~					Price Level 5 Pr	rice 5		-	
O GROCERY		3					Price Level 6 Pr	rice 6		-	
O RETAIL O MANAGER		ž					Price Level 7 Pr			-	
0		3					Price Level 8 Pr			-	
O RESTAURANT O BOTTLE BEER &	RTD	ž					Price Level 9 Pr			•	
O WINE		÷.					rice Level 10 Pr			•	
ŏ		ž				P	rice Level 11 Pr	ice 11		-	
O O SERVICES		~~				Ρ	rice Level 12 O	WNERS		• • • • • • • • •	
		•			POS Screen						
Default Tabs for Se											
	Don't Cha	-	<u> </u>		Resolu	ition 1024 :	x 768 (4:3)		-		
	Don't Cha	-	-		Colour Th	eme Stand	ard		-		
	Don't Cha	nge	•								
User-Defined Options											
Description IMPACTDATAOTHERCODES	Setting 1										
*											
			Remov	/e All							

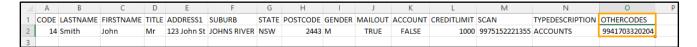
Close the POS Terminals window.

The next time there is a change to one or more Customers, the Exported Customer File (typically named [ShopName]_Customers_YYYYMMDDHHMM.txt) will include the Customer's Other Codes under the "OTHERCODES" column header.

The below example shows the OTHERCODES included in the export file.

Note that the exported data in the below example has been opened as a spreadsheet (exported file extension renamed to .csv and opened with a spreadsheet application).

Also note that several fields have been manually removed to improve the readability of the exported data shown in the example below.



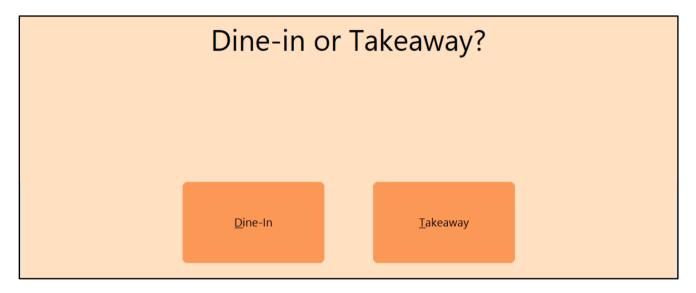
Kiosk

IP-5706 – Kiosk v2 – Support for Dine-In/Takeaway Prompt

This function introduces the ability to display a Dine-In/Takeaway Prompt at the start of each sale on a Kiosk. When a sale is started on the Kiosk, the Customer is asked if they want to Dine-In or Takeaway. The selected option is recorded against the sale, enabling the venue to identify the Sale Type and any extra preparations that may be required based on the option that was chosen (such as preparing the order in takeaway containers, takeaway bag, etc.).

The function can be configured by going to: Back Office > Setup > POS Terminals > Select the Kiosk Terminal > Modify > Display/Kiosk tab > Enable 'Dine-In/Takeaway Prompt'.

For further information about configuring this function, refer to the <u>Dine-In/Takeaway Prompt section</u> in the <u>Configuring v2 Kiosk topic</u> within the <u>Idealpos User Guide</u>.



IP-5714 – Kiosk v2 – Support for Order Finalised Image

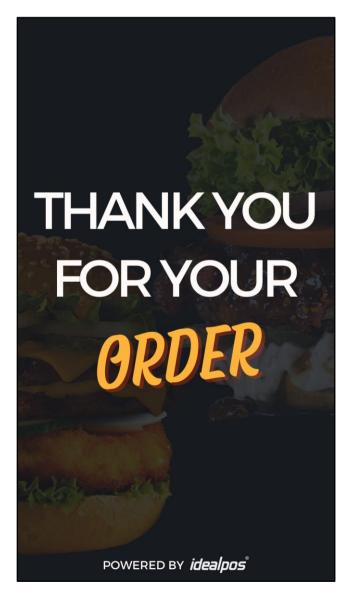
This function introduces the ability to display an Order Finalised Image after each sale is finalised on the Kiosk. This can be a type of Thank You message with company branding or any other message that needs to be conveyed to the customer.

After the Kiosk order is finalised, the Order Finalised Image is displayed for approximately five seconds, then the Kiosk returns to the Home Screen Image.

The function can be configured by going to: Back Office > Setup > POS Terminals > Select the Kiosk Terminal > Modify > Display/Kiosk tab. Populate the "Order Finalised Image" field with the name of the Order Finalised Image. The image should be a JPG file with a size of 1080x1920. The Idealpos Demo Database is supplied with a demonstration "Kiosk Thankyou.jpg" image (shown below) which can be found in either of the two locations listed below: C:\ProgramData\Idealpos Solutions\Idealpos\Pictures\ C:\ProgramData\Idealpos Solutions\Idealpos\PicturesDemo\

C:\ProgramData\Idealpos Solutions\Idealpos\Pictures\

For further information about configuring this function, refer to the <u>Order Finalised Image section</u> in the <u>Configuring</u> <u>v2 Kiosk topic</u> within the <u>Idealpos User Guide</u>.



IP-5715 – Kiosk v2 – Support for Automatic Open/Close Times

This function introduces the ability to configure the Kiosk to automatically open between specific hours. Outside of the configured hours, the Kiosk will display the Kiosk Closed Image and will not accept any input.

This function can be configured by going to: Back Office > Setup > POS Terminals > Select the Kiosk Terminal > Modify > Display/Kiosk tab. Populate the Open From/To times with the times that the Kiosk should be open. The Kiosk Closed Image will also need to be configured so that the Kiosk displays a visual indication that it is closed and no input at the Kiosk is accepted. Populate the "Kiosk Closed Image" field with the name of the Kiosk Closed Image. The image should be a JPG file with a size of 1080x1920. The Idealpos Demo Database is supplied with a demonstration "Kiosk Closed.jpg" image (shown below) which can be found in either of the two locations listed below: C:\ProgramData\Idealpos Solutions\Idealpos\Pictures\ C:\ProgramData\Idealpos Solutions\Idealpos\PicturesDemo\

The image should be placed in the Pictures folder of each Kiosk, typically: C:\ProgramData\Idealpos Solutions\Idealpos\Pictures\

For further information about configuring this function, refer to the <u>Open From/To section</u> in the <u>Configuring v2 Kiosk</u> topic within the <u>Idealpos User Guide</u>.



IP-5716 – Kiosk v2 – Open/Close Function from POS Screen

This function introduces the ability to Open and Close the Kiosk from the POS Screen of a networked POS Terminal. The Open and Close buttons can be created on any required POS Screen Tab.

Each Open Kiosk/Close Kiosk button can be configured to run the action on all Kiosk Terminals, a range of Kiosk Terminals or specific Kiosk Terminal Numbers.

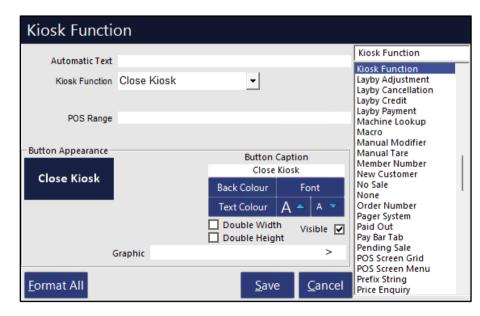
When the Kiosk is Open, the Kiosk will display the Home Screen Image and will accept orders from customers. When the Kiosk is Closed, the Kiosk will display the Kiosk Closed Image and will not accept any touchscreen input.

To configure this function, go to: Back Office > Setup > POS Screen > POS Screen Setup. Select a POS Screen Layout > Buttons > Select a POS Screen Tab on which the buttons will be created.

Configure two blank buttons as follows:

POS Range: Leave field as blank to Open/Close All Kiosks, enter a range (e.g. 1-3) to close the specified range of Kiosk Terminals, or enter individual Kiosk Terminal Numbers (e.g. 1,2,3) to Open/Close the terminal numbers listed.

Kiosk Function	on					
Automatic Text						Kiosk Function
Kiosk Function	Open Kiosk		•			Kiosk Function Layby Adjustment Layby Cancellation Layby Credit Layby Payment
POS Range						Machine Lookup Macro Manual Modifier
- Button Appearance - Open Kiosk			Button Ca Open K			Manual Tare Member Number New Customer
		Text (Colour Colour ble Width ble Height	A 4	Font A Visible	No Sale None Order Number Pager System Paid Out Pay Bar Tab
c	Graphic				>	Pending Sale POS Screen Grid
<u>F</u> ormat All			<u>S</u> ave		<u>C</u> ancel	POS Screen Menu Prefix String Price Enquiry



For further information about configuring and using this function, refer to the <u>Kiosk Function – Open/Close section</u> in the <u>Configuring v2 Kiosk topic</u> within the <u>Idealpos User Guide</u>.

IP-5732 – Kiosk v2 – Support for Customer Code Scanning

This function introduces the ability to enable Customer Code Scanning.

When enabled and a barcode scanner is configured/connected to the Kiosk, Customers can then scan their loyalty card number via the barcode scanner which will add them to the sale, enabling them to accrue points and obtain any special promotions that are applicable to them.

To configure this function, go to: Back Office > Setup > POS Terminals > Select the Kiosk Terminal > Modify. From the Display/Kiosk tab, enable the option "Code Scanning".

Depending on the type of Barcode Scanner connected to the Kiosk, you might also need to configure the scanner. The Barcode Scanner can be selected in Idealpos via Back Office > Setup > POS Terminals > Modify > Other Peripherals > Barcode Scanner > Select the required Type. In most cases, the Keyboard Wedge option should suffice.

After the Code Scanning option has been enabled, perform a Close Suite/Open Suite on the Kiosk Terminals. The top of the Kiosk screen will display a prompt to the Customer informing them to click and scan their card. Based on feedback received from resellers, additional customisability may be offered in future builds of Idealpos.



After the button is pressed, it will change to a "Scan Card..." prompt...



After a Card has been scanned, the Customer's Name will appear at the top of the Kiosk screen with their balance.



For further information about configuring and using this function, refer to the <u>Code Scanning/Pay by Points section</u> in the <u>Configuring v2 Kiosk topic</u> within the <u>Idealpos User Guide</u>.

IP-5733 – Kiosk v2 – Support for Pay by Points

This function introduces the ability for Customers to pay for their purchases at a Kiosk using points that they've previously accrued.

To use this function, the Support for Customer Code Scanning option needs to be configured as outlined in this document.

The "Pay by Points" option appears on the bottom-left corner of the Kiosk screen when a Customer has been added to the sale and the Customer presses the 'View Order' button.



If the Finalise Warning has been enabled for the POINTS tender, the Customer will see a finalisation warning after pressing the "Pay by Points" button.



If the Customer has insufficient points and attempts to pay for the sale via the "Pay by Points" button, they will see the following prompt, preventing them from finalising the sale with points.



For further information about configuring and using this function, refer to the <u>Code Scanning/Pay by Points section</u> in the <u>Configuring v2 Kiosk topic</u> within the <u>Idealpos User Guide</u>.

Qantum Loyalty Interface

IP-5639 – Qantum Loyalty Interface

This function introduces the ability to use Idealpos with the Qantum Loyalty app.

The Qantum Loyalty Interface is an interface which enables customers to download the Qantum Loyalty app and create a new Qantum Loyalty account.

Once they've created their account, they can visit a venue that is using the Qantum Loyalty Interface and present their Qanum Loyalty Digital QR Card to accrue points when making purchases, as well as redeeming Special Offers such as discounts. Once a Special Offer has been redeemed, the offer will be marked as redeemed and will disappear from their app. Once the customer has accrued sufficient points, they can redeem their points in place of paying with cash. Points are accrued and redeemed at the rate that is configured on each POS Terminal (configured in Setup > POS Terminals > Select POS Terminal > Modify > Miscellaneous Settings > Points per Dollar/Point Redemption Value).

As the process involved in configuring the Qantum Loyalty Interface is lengthy, please refer to the <u>Qantum Loyalty</u> <u>Interface topic</u> in the <u>Idealpos User Guide</u> for more information about configuring and using this interface.

Room Interface

IP-5738 – Room Interface – GL Code Mapping by Session (User-Defined)

This function introduces the ability to customise GL Code Mapping by Session via User-Defined options. User-Defined options are typically configured in the POS Terminal Settings (Back Office > Setup > POS Terminals > Select the POS Terminal > Modify > POS Settings > User-Defined Options).

The below is a list of sample User-Defined Options:

Breakfast = Session 1/Meal Period 1 FOOD => SESSION1SC1GLCODE => 160-5050-44030-HRF01-000-0001 BEVERAGE => SESSION1SC2GLCODE => 160-5050-44030-HRF01-000-0001 GROCERY => SESSION1SC3GLCODE => 160-5050-44030-HRF01-000-0001

Lunch = Session 2/Meal Period 2

FOOD => SESSION2SC1GLCODE => 160-5050-44030-HRF01-000-0002 BEVERAGE => SESSION2SC2GLCODE => 160-5050-44030-HRF01-000-0002 GROCERY => SESSION2SC3GLCODE => 160-5050-44030-HRF01-000-0002

Dinner = Session 3/Meal Period 3

FOOD => SESSION3SC1GLCODE => 160-5050-44030-HRF01-000-0003 BEVERAGE => SESSION3SC2GLCODE => 160-5050-44030-HRF01-000-0003 GROCERY => SESSION3SC3GLCODE => 160-5050-44030-HRF01-000-0003

E.g. User-Defined Option: "SESSION3SC1GLCODE" = xxxx. Where xxxx is the GL Code.

In Back Office > Setup > POS Terminals > Select a Terminal > Modify > POS Settings tab > User-Defined Options:

Pos Terminals	Main Settings	POS Settings	Receipt Printer	Kitchen Printers	Display / Kiosk	Customer Readers	Other Peripherals	EFTPOS Settings	Import / Export	Miscellaneous Settings	×
POS Screen Tabs					Price Level N	Mapping					
Default		Enabled					Price Level 1 S	TANDARD		•	
O DRINKS O CAFE		~					Price Level 2 ST	TAFF		-	
O TAP BEER		×.					Price Level 3 EX	XTRAS		-	
O SPIRITS O COCKTAILS		1					Price Level 4 B	OTTLESHOP		> > > > > > > > > > > > > > > > > > >	
O FRUIT & VEG		×.					Price Level 5 Pr	rice 5		-	
O GROCERY O RETAIL		1					Price Level 6 Pr	rice 6		-	
O MANAGER		~					Price Level 7 Pr	rice 7		-	
O O RESTAURANT		1					Price Level 8 Pr	rice 8		-	
O BOTTLE BEER &	RTD	~					Price Level 9 Pr	rice 9		-	
O WINE O		5				F	Price Level 10 Pr	rice 10		-	
0		~				F	Price Level 11 Pr	rice 11		-	
O O SERVICES		1				F	Price Level 12 O	WNERS		-	
O ADMIN		~								_	
Default Tabs for Se	rions				POS Screen						
Default Tabs for Se			_								
	Don't Char	-	-				x 768 (4:3)		-		
	Don't Char	-	• •		Colour Th	neme Stand	lard		•		
	Don't Char	ige	•								
User-Defined Options											
Description	Setting										
SESSION3SC1GLCODE	XXXXX										
			Remov	/e All							

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IP-5752 – Stock Item Search screen – Support for Description 3 in search filter list

This function introduces the ability to select the Description 3 field from the search filter list. When the Description 3 field is selected from the search filter list, Idealpos will search for Stock Items that have a Description 3 which matches the term that has been entered in the search field.

To use this function, go to: Back Office > File > Stock Control > Stock Items. On the top-left corner of the screen, click on the 'Code' option, then select 'Description 3' from the list.



'Description 3' will appear above the search field, which indicates that Idealpos will search within the Description 3 field of all Stock Items and any Stock Items that match the entered search term will be displayed in the Stock Items grid.



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	130 records						Mode	Select	\odot	S	×
Description	Code	Description	Kitchen	Department	Plu Code		Scan Code		ard Cost	Avera	ge C ,
8	-					Т					Γ
Q Boys >	46 BOYS	SHIRT	BOYS SHIRT	SCHOOL CLOTHING 0			9858308340370	1	0.00		
	47 BOYS	SHIRT XL Black CTN	BOYS SHIRT XL E	Blai SCHOOL CLOTHING 0					0.00		
<u>M</u> odify	48 BOYS	SHIRT XL Black SLK	BOYS SHIRT XL E	Blai SCHOOL CLOTHING 0					0.00		
	49 BOYS	SHIRT XL Black WOOL	BOYS SHIRT XL E	Blai SCHOOL CLOTHING 0					0.00		
<u>A</u> dd	50 BOYS	SHIRT XL Blue CTN	BOYS SHIRT XL E	Blui SCHOOL CLOTHING 0					0.00		
	51 BOYS	SHIRT XL Blue SLK	BOYS SHIRT XL	Blui SCHOOL CLOTHING 0					0.00		
<u>D</u> iscontinue	52 BOYS	SHIRT XL Blue WOOL	BOYS SHIRT XL E	Blui SCHOOL CLOTHING 0					0.00		
	53 BOYS	SHIRT XL Brown CTN	BOYS SHIRT XL E	Bro SCHOOL CLOTHING 0					0.00		
Enquiry	54 BOYS	SHIRT XL Brown SLK	BOYS SHIRT XL E	Bro SCHOOL CLOTHING 0					0.00		1
	55 BOYS	SHIRT XL Brown WOOL	BOYS SHIRT XL	Bro SCHOOL CLOTHING 0					0.00		
Locations	56 BOYS	SHIRT XL Green CTN	BOYS SHIRT XL	Gre SCHOOL CLOTHING 0					0.00		
Foregroup	57 BOYS	SHIRT XL Green SLK	BOYS SHIRT XL	Gre SCHOOL CLOTHING 0					0.00		
D	58 BOYS	SHIRT XL Green WOOL	BOYS SHIRT XL (Gre SCHOOL CLOTHING 0					0.00		
Promotions	59 BOYS	SHIRT XL Orange CTN	BOYS SHIRT XL	Dra SCHOOL CLOTHING 0					0.00		
Alter <u>n</u> ate	60 BOYS	SHIRT XL Orange SLK	BOYS SHIRT XL	Dra SCHOOL CLOTHING 0					0.00		
Codes	61 BOYS	SHIRT XL Orange WOOL	BOYS SHIRT XL	Dra SCHOOL CLOTHING 0					0.00		
an a san	62 BOYS	SHIRT XL Red CTN	BOYS SHIRT XL F	Rec SCHOOL CLOTHING 0					0.00		
Cop <u>y</u>	63 BOYS	SHIRT XL Red SLK	BOYS SHIRT XL F	Rec SCHOOL CLOTHING 0					0.00		
- 1. 1. 19 1. 19 1. 19 1. 19 1. 19 1. 19 1. 19 1. 19 1. 19 1. 19 1. 19 1. 19 1. 19 1. 19 1. 19 1. 19 1. 19 1. 1	64 BOYS	SHIRT XL Red WOOL	BOYS SHIRT XL P	Rec SCHOOL CLOTHING 0					0.00		
Supplier Codes	65 BOYS	SHIRT XL White CTN	BOYS SHIRT XL V	Vh SCHOOL CLOTHING 0					0.00		
<u>e</u> oues	66 BOYS	SHIRT XL White SLK	BOYS SHIRT XL	Vh SCHOOL CLOTHING 0					0.00		
	67 BOYS	SHIRT XL White WOOL	BOYS SHIRT XL V	Wh SCHOOL CLOTHING 0					0.00		
	68 BOYS	SHIRT XL Yellow CTN	BOYS SHIRT XL	ell SCHOOL CLOTHING 0					0.00		
	69 BOYS	SHIRT XL Yellow SLK	BOYS SHIRT XL	rell SCHOOL CLOTHING 0					0.00		
	70 BOYS	SHIRT XL Yellow WOOL	BOYS SHIRT XL	ell SCHOOL CLOTHING 0					0.00		
	71 BOYS	SHIRT L Black CTN	BOYS SHIRT L BI	ack SCHOOL CLOTHING 0					0.00		
Variants	72 BOYS	SHIRT L Black SLK	BOYS SHIRT L BI	act SCHOOL CLOTHING 0					0.00		
Enabled in	73 BOYS	SHIRT L Black WOOL	BOYS SHIRT L BI	act SCHOOL CLOTHING 0					0.00		
Location	74 BOYS	SHIRT L Blue CTN	BOYS SHIRT L BI	ue SCHOOL CLOTHING 0					0.00		
Discontinued	75 BOYS	SHIRT L Blue SLK	BOYS SHIRT L BI	ue SCHOOL CLOTHING 0					0.00		
	76 BOYS	SHIRT L Blue WOOL	BOYS SHIRT L BI	ue SCHOOL CLOTHING 0					0.00		
	77 BOYS	SHIRT L Brown CTN	BOYS SHIRT L Br	OW SCHOOL CLOTHING 0					0.00		
э́х	78 BOYS	SHIRT L Brown SLK	BOYS SHIRT L Br	OW SCHOOL CLOTHING 0					0.00		
	79 BOYS	SHIRT L Brown WOOL	BOYS SHIRT L Br	OW SCHOOL CLOTHING 0					0.00		
OS 1 8 Build 14	80 BOYS	SHIRT L Green CTN	BOYS SHIRT L G	ee SCHOOL CLOTHING 0					0.00		

This function will search for items that match the Description 3/Long Description shown below.

The label that's used for the Description 3 field is configurable via Back Office > Setup > Global Options > Other Options > Stock Item Descriptions > Description 3.

In the example below, the Description 3 label has been set as 'Long Description' as configured in Global Options.

۲	Stock Items Modify 47	<u>G</u> ene	ral	A <u>d</u> vanced			<<< BOYS SHIRT	Q		> BOYS SHIR	>>> T XL Black SLK	×
ave										Create	d 17 Feb 2023 1	3:47:0
	Stock Code	47					Department 307	>	SCHOOL CLO	OTHING		
eyboard		BOYS SHIRT		CTN	(23)		Scan Code			Auto		
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· · · · · · ·	Kitchen Description		the second s		5 Y			C.	(5)			
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			P %	rofit \$			Purchase Category 3		> R	ETAIL		
	STANDARD	20.00	100.00	18.18	 Receipt Printer 		Default Supplier		>			
	STAFF	0.00	100.00	10.10	KITCHEN		Default Supplier					
	EXTRAS	0.00			BAR		Stock Code					
	BOTTLESHOP	0.00			COFFEE							
	Price 5	0.00			IKM		er Options					
	Price 6	0.00			Kitchen Printer 5		 Stock Control Has Variants 				Instruction Print Red	
	Price 7	0.00			Kitchen Printer 6		Indirect Item				Web Store	
	Price 8	0.00			Kitchen Printer 7						Inhibit Disco	
	Price 9	0.00			Kitchen Printer 8 Von-Accumulating Kitchen Printer 9 Can't Buy with GIFT \				- 0	Inhibit Voids Manufactured		
	Price 10	0.00			Kitchen Printer 10		Scale	VOUCH	EK .		Manuracture	aiten
	Price 11	0.00			Kitchen Printer 10							
	OWNERS	0.00			Kitchen Printer 11	Tags						
					Kitchen Printer 12							
		 Force Selli ✓ Inherit Pri 										
	Cost Prices (ex Tax)						butes					
	Standard Cost	0.	.0000		✓ GST				•		•	
	Last Cost	0	.0000		GST-Free				•		•	
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S1 Build 14						[